DARRIELLE EHRHEART

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HEALTHCARE OPERATIONS MANAGEMENT AND LEADERSHIP

BIOGRAPHY



Darrielle Ehrheart is the Director of Ambulatory Performance at NorthBay Health. With more than 20 years of proven successes in several industries including healthcare, information technology, and nonprofit sectors.

Darrielle's past experiences focused on strategic IT management including network infrastructure, database management, web-based application development, and online reporting applications. Darrielle also has expertise in strategic and operational planning in addition to, directing and providing oversight of financial, human resources, and operational functions at the senior management level.

Currently, Darrielle is the Director of Ambulatory Performance, serving as an internal consultant to administration on process variation, process improvement strategies and standard work. She acts as an ambulatory leader to drive continuous improvement in collaboration and partnership with ambulatory leaders, IT, and providers; Leading the ambulatory enterprise into a patient focused, data driven, team-oriented culture that is aligned with the organization's mission, vision, and strategic goals. She provides leadership and direction to support excellence and innovation in operational practice through planning and coordination of special projects in support of the ambulatory network strategic plan.

Previously, Darrielle served as the Director of Ambulatory Operations, providing leadership, oversight and strategic direction in ambulatory operations spanning the greater Bay Area and was responsible for the overall environment of care including patient flow, patient/ family satisfaction, quality/ safety, accreditation, regulatory affairs and financial performance. Additionally, she is working with key members in both ambulatory and hospital operations to improve or build systems in support of Stanford Children's Health's future growth.

Darrielle holds a Master's in Business Administration with the University of Wisconsin, Eau Claire and a Bachelor of Science in Business Management with the University of Phoenix. Additionally, she is a Fellow with the American College of Healthcare Executives and holds certifications in Six Sigma Lean Professional (SSLP) and Change Management Specialist (CMS) and Organizational Analysis (Stanford University).